

# **jabra link 380 user guide**

## **Jabra Link 380 User Guide**

The Jabra Link 380 is a versatile Bluetooth USB adapter designed to enhance the connectivity of Jabra headsets with various devices, including computers and mobile phones. This user guide aims to provide a comprehensive overview of the features, setup instructions, and troubleshooting tips for the Jabra Link 380. Whether you are a first-time user or looking to maximize the use of your Jabra device, this guide will help you navigate its functionalities effectively.

## **Introduction to Jabra Link 380**

The Jabra Link 380 is an essential accessory for Jabra headsets, offering seamless connectivity and high-quality audio. It simplifies the process of connecting headsets to computers or other Bluetooth-enabled devices, making it ideal for professional environments or personal use. The device is designed to support various audio profiles, ensuring compatibility with a wide range of applications.

## **Key Features of Jabra Link 380**

The Jabra Link 380 comes with a number of features that make it a valuable addition to your audio setup:

### **1. Connectivity**

- **Bluetooth Technology:** The adapter uses Bluetooth 5.0, ensuring a stable and reliable connection.
- **Wide Compatibility:** It works effortlessly with Jabra headsets and can connect to other Bluetooth devices as well.

### **2. Audio Quality**

- **High Definition Audio:** The adapter supports high-definition audio, which enhances the listening experience.
- **Noise Cancellation:** It offers noise cancellation features that help in filtering out background noise during calls.

### **3. Easy Setup**

- Plug-and-Play: The Jabra Link 380 is designed for easy installation—just plug it into a USB port, and it's ready to use.
- Automatic Pairing: Once set up, the adapter automatically pairs with previously connected devices.

### **4. Portability**

- Compact Design: Its small size makes it easy to carry around, making it suitable for on-the-go professionals.
- Durable Build: The device is built to withstand everyday wear and tear.

## **Setting Up the Jabra Link 380**

Setting up the Jabra Link 380 is a straightforward process. Follow these steps to ensure a smooth installation:

### **Step 1: Prepare Your Headset**

- Ensure your Jabra headset is charged and powered on.
- Place the headset in pairing mode. Refer to your headset's user guide for specific instructions on how to do this.

### **Step 2: Connect the Jabra Link 380**

- Insert the Jabra Link 380 into an available USB port on your computer or device.
- Wait for your operating system to recognize the device. This process may take a few moments.

### **Step 3: Pair with Your Headset**

- Once the adapter is connected, it should automatically search for nearby Bluetooth devices.
- Select your Jabra headset from the list of available devices and confirm the pairing.
- If prompted for a PIN, enter "0000" (four zeros).

### **Step 4: Testing the Connection**

- Once paired, test the audio by playing a song or making a call to ensure that the headset is functioning correctly.
- Adjust the audio settings on your computer or device as needed to optimize sound quality.

# Using the Jabra Link 380

Once your Jabra Link 380 is set up, you can start using it in various applications. Here are some tips to get the most out of your device:

## 1. Making Calls

- Use the controls on your Jabra headset to answer, end, or mute calls.
- Ensure your headset is charged and within range of the Jabra Link 380 for optimal performance.

## 2. Listening to Music

- You can listen to music or podcasts through your headset by selecting the appropriate audio source on your device.
- Use the headset's controls to play, pause, or skip tracks.

## 3. Audio Settings

- Adjust your audio settings on your computer or device for a better listening experience.
- Consider using equalizer settings if available to enhance sound quality based on your preferences.

# Troubleshooting Common Issues

While the Jabra Link 380 is designed for user-friendly operation, you may encounter some common issues. Here's how to troubleshoot them:

## 1. Connection Issues

- Ensure Compatibility: Make sure your Jabra headset and the Jabra Link 380 are compatible.
- Re-pair the Devices: If the connection fails, try unpairing and then re-pairing the headset with the adapter.
- Check USB Port: Try connecting the Jabra Link 380 to a different USB port.

## 2. Audio Quality Problems

- Volume Levels: Check the volume levels on your headset and device; adjust as necessary.
- Interference: Ensure there are no obstructions or interference from other electronic devices.

- Driver Updates: Ensure that your computer's Bluetooth drivers are up to date.

### **3. Headset Not Recognized**

- Power Cycle: Restart both the headset and the Jabra Link 380.
- Reset Headset: Refer to your headset's user guide for instructions on resetting it.

## **Maintaining Your Jabra Link 380**

To ensure the longevity and optimal performance of your Jabra Link 380, follow these maintenance tips:

### **1. Regular Cleaning**

- Clean the device gently with a soft, dry cloth.
- Avoid using harsh chemicals that could damage the surface.

### **2. Software Updates**

- Regularly check for firmware updates for both the Jabra Link 380 and your headset. Updates can improve performance and add new features.
- Use the Jabra Direct software to manage updates and settings.

### **3. Proper Storage**

- When not in use, store the Jabra Link 380 in a safe place to avoid physical damage.
- Avoid exposing the device to extreme temperatures or moisture.

## **Conclusion**

The Jabra Link 380 is an efficient and user-friendly Bluetooth USB adapter that enhances connectivity and audio quality for Jabra headsets. By following the setup instructions and maintenance tips outlined in this guide, users can ensure a smooth experience with their device. Whether for professional calls or personal entertainment, the Jabra Link 380 stands as a reliable companion for all your audio needs. With its robust features and ease of use, it is a valuable tool for anyone looking to improve their audio connectivity.

# **Frequently Asked Questions**

## **What is the Jabra Link 380 and what are its primary functions?**

The Jabra Link 380 is a USB Bluetooth adapter that allows users to connect their Jabra headsets to devices like computers and softphones. Its primary functions include providing a stable wireless connection, facilitating easy pairing, and enabling features like call control.

## **How do I set up the Jabra Link 380 with my computer?**

To set up the Jabra Link 380, simply plug the USB adapter into an available USB port on your computer. Once connected, turn on your Jabra headset and it should automatically pair. If necessary, consult the user guide for specific pairing instructions.

## **Can the Jabra Link 380 be used with multiple devices?**

Yes, the Jabra Link 380 can be paired with multiple devices, but it can only connect to one device at a time. To switch between devices, you may need to disconnect from one before connecting to another.

## **What troubleshooting steps should I take if my Jabra Link 380 is not connecting?**

If your Jabra Link 380 is not connecting, try the following steps: ensure the headset is charged and powered on, check that the USB adapter is securely plugged into the computer, restart both the headset and computer, and consult the user guide for specific troubleshooting tips.

## **Does the Jabra Link 380 support audio streaming?**

Yes, the Jabra Link 380 supports audio streaming, allowing users to listen to music, take calls, and use other audio applications wirelessly through their connected Jabra headset.

## **Where can I find the user guide for the Jabra Link 380?**

The user guide for the Jabra Link 380 can be found on the official Jabra website under the support section. It can also be included in the product packaging or accessed via the Jabra Sound+ app.

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